

HOW DO I APPLY?

Applying is easy. For any of the services you can:

- Turn up to the centre during opening hours and have your needs assessed
- In addition, if you are not in crisis and need Housing and Welfare Rights support you can contact us for a referral form.
- Give us a ring on: **0151 207 7617**
We will post a form out to you or the referral agency

Or

- Download a form from:
www.whitechapelcentre.co.uk

You do not have to pay for any of our services



CONTACT US...

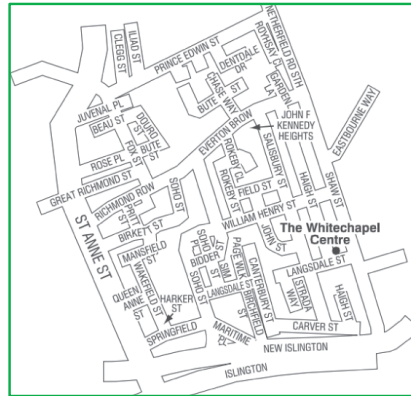
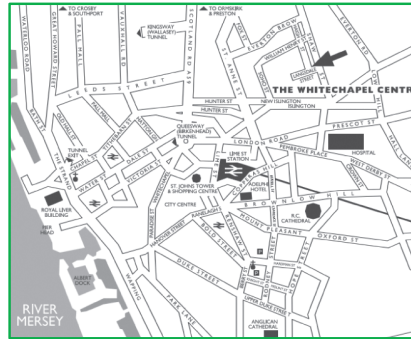
We welcome your enquiries about:

- The Rough Sleeper Enablement Service
- Housing and Welfare Rights Team
- Street Outreach Team

Please contact us at:

The Whitechapel Centre, Langsdale Street,
Everton, Liverpool, L3 8DU

Tel: **0151 207 7617** Fax: **0151 207 4093**
www.whitechapelcentre.co.uk



Liverpool
City Council

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INVESTORS
IN PEOPLE

The Whitechapel Centre
Offering real solutions to housing & homelessness



Rough Sleeper Enablement Service and Housing and Welfare Rights Service



The Whitechapel Centre

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T: **0151 207 7617** | F: **0151 207 4093**

www.whitechapelcentre.co.uk

Several different services are based within The Whitechapel Centre's Langsdale Street site.

ROUGH SLEEPER ENABLEMENT SERVICE

The following services are available to all rough sleepers. If you have recently found accommodation or are at risk of homelessness we will talk to you about which services may be available to meet your needs.

Open Access Drop In:

Weekdays 8-10.30 AM. Breakfast, showers, washing machine and dryer and a place to rest

Activity Sessions and Trips Out:

Weekdays 10.30 AM-12.30 PM. A chance to have fun and build your confidence

Accredited/Structured Learning:

Weekdays 1 PM-3PM. Courses to help you develop skills to manage a tenancy or prepare for work

One to One Support:

Weekdays from 8 AM-5 PM; Sundays 11.00 AM-2.30 PM. Help to access accommodation, deal with substance issues, access health services, apply for benefits, look at learning and training needs and lots more!

Surgeries

On-site surgeries from health providers, treatment agencies and JET (Jobs, Employment, Training)

HOUSING AND WELFARE RIGHTS TEAM

Available to anyone who is homeless, in a hostel, struggling in a tenancy or vulnerably housed.

No appointment necessary for people experiencing crisis. This service is available to rough sleepers from 8 AM and to all from 10.30 AM on weekdays. The duty worker is available on Sundays from 11 AM- 2.30 PM.

We offer help:

To find hostel and permanent accommodation

To sort problems with welfare benefits and make sure you are receiving money you are entitled to

To link in with doctors and treatment agencies

To apply for grants

To deal with eviction proceedings

To manage debts and rent arrears

To organise repairs

Housing and Welfare Rights workers can visit you in your accommodation on an appointment basis, or you can meet at the centre, if you prefer.

Funded by



STREET OUTREACH

The Whitechapel Centre's Street Outreach Team is based at the Langsdale Street site, offering one to one support to help rough sleepers come indoors.



A chance to talk to someone who won't judge you, who'll listen to your hopes and concerns, who will give you options and respect your choices.

