



## Cold Weather Provision for Rough Sleepers

The Whitechapel Centre has been contracted by Liverpool City Council to provide a holistic and co-ordinated response to the needs of rough sleepers over the winter period (1 December 10 to 31 March 11).

Part 1 of the provision involves the operation of a Night Centre which will open when trigger temperatures are reached.

Part 2 consists of a dedicated cold weather outreach team who will support rough sleepers to access ring-fenced hostel beds and provide intensive support to help these individuals to move into mainstream hostel provision.

### Where Is The Centre?

St Stephen's with St Catherine's Church, Crown St, Liverpool, L8

### When Will The Centre Open and What Will Be Offered?

Where temperatures of 0°C are predicted for 3 days or more, the Centre will open to Rough Sleepers at 10PM to 8AM on the first predicted night and continue to open on subsequent nights until temperature increases to 1°C. Last entry will be 11.30 PM.

The service will provide shelter and warmth for rough sleepers along with hot drinks/soup. It will **not** include a sleeping area.

Support will be given to help rough sleepers access accommodation, as well as advice and signposting to health, substance misuse, benefits and other agencies.

### Who Can Access Cold Weather Provision?

Provision is only for known rough sleepers who would otherwise be sleeping out if provision was not available. The service aims to be as inclusive as possible and will manage risk on a case by case basis to ensure the most excluded individuals can be admitted each night.



## **How Will Agencies/Rough Sleepers Know When The Centre Will Be Open?**

The Cold Weather Co-ordinator will contact key agencies once a decision to open has been made. These agencies will include:

- The Basement
- Housing Options Service
- The Whitechapel Day Centre
- Irish Community Care
- The Big Issue
- Missionaries of Charity
- Liverpool City Mission and Slater St Cafe
- Merseyside Police (Gold Zone)
- Armistead Street
- City Centre Wardens
- Liverpool Business Improvement District
- Homeless Outreach Team (HOTs)
- Royal Liverpool Hospital and Homeless Nurses
- STREETfaith groups

Any other agency/individual is welcome to ring The Whitechapel Centre to enquire if Cold Weather Provision is being made and to make referrals if appropriate – 0151 207 7617.

## **How Can Agencies Refer to Cold Weather Provision?**

Please contact [info@whitechapelcentre.co.uk](mailto:info@whitechapelcentre.co.uk) or ring 0151 207 7617 and ask for the Cold Weather Co-ordinator.