

## HOW DO I APPLY?

### Applying is easy you need to:

- You need to be referred to the project by an agency
- We accept referrals from a wide variety of agencies, including:
  - Liverpool City Council's Leaving Care team
  - Youth Offending Service
  - Young Peoples Services e.g. Barnardos, NSPCC, Connexions, YPAS and many more
- The referring agency will help you complete a referral form

### How do I get hold of the referral form?

- Give us a ring on: **0151 207 7617**  
We will post a form out to you or the referral agency

### Or

- Download a form from:  
**[www.whitechapelcentre.co.uk](http://www.whitechapelcentre.co.uk)**



## CONTACT US...

**We welcome your enquiries about the project. Please contact the Key to Living Team at:**

The Whitechapel Centre, Langsdale Street,  
Everton, Liverpool, L3 8DU

Tel: **0151 207 7617**

Fax **0151 207 4093**

### Or you can:

Download a referral form from our website:  
**[www.whitechapelcentre.co.uk](http://www.whitechapelcentre.co.uk)**

## WHEN IS THE SERVICE AVAILABLE

- The service is available Monday to Friday (9am-5pm)
- We can also provide services out of office hours on Sundays (11am-2.30pm)
- Also in the evening depending on your needs

**The Whitechapel Centre**

*Offering real solutions to housing & homelessness*



# Key to Living Project

FLOATING SUPPORT SERVICE



**The Whitechapel Centre**

*Offering real solutions to housing & homelessness*



**T: 0151 207 7617 | F: 0151 207 4093**

**[www.whitechapelcentre.co.uk](http://www.whitechapelcentre.co.uk)**



## WHAT IS THE PROJECT ABOUT?

### We provide support for people

- aged 16 - 21 years
- with substance misuse issues
- who are in housing need within the Liverpool area

### What does this mean?

This means that we can help you to find somewhere to live with support

### Or

If you are living independently but have difficulties managing your accommodation because of substance misuse issues

### We can work with you whether you live in:

- housing association
- privately rented accommodation
- or own your property

### You will not have to pay for this support

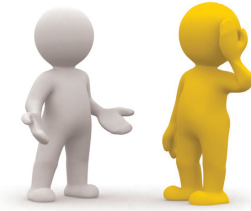


## WHAT DOES THE SUPPORT INCLUDE?

### Your support will be tailored to meet your needs and may include

#### Helping you to:

- Identify and apply for accommodation that's right for you
- Settle into your home and neighbourhood
- Access drug and alcohol services
- To manage risk to yourself and others, e.g. self harm and intimidation
- Link you in with health services such as a GP (doctor), mental health or drug/alcohol services
- Manage, reduce or end substance misuse
- Develop independent living skills such as cooking, budgeting, cleaning and much more
- Manage your own home
- Feel part of the community and behave with respect
- Find services to meet your cultural or religious needs
- Apply for welfare benefits
- Support you to access education, training or employment



## WHAT HAPPENS NEXT?

- We will deal with your request and assess your support needs
- A support worker will visit you to talk to you about the project and your needs
- The support worker will complete an assessment with you
- We will aim to let you have a decision in writing within 10 working days
- If the project can meet your support needs you will work closely with your support worker who will agree a support plan with you
- The support worker will meet with you weekly to help you to meet your support plan aims
- We will make two weekly contacts with you, we usually come to visit you at home
- Support is provided for up to 6 months
- We will talk through and agree the aims of the support plan with you on a monthly basis to make sure that we are meeting your needs and agree changes with you if needed
- We will work with you to develop your skills to help you to live independently and manage your own tenancy

