

HOW DO I APPLY?

Applying is easy you need to:

- Ring us and talk to a member of our team if you need more information
- Complete a referral form (let us know if you need help filling it in)

How do I get hold of the referral form?

- Give us a ring on: **0151 207 7617**
We will post a form out to you

Or

- Download a form from:
www.whitechapelcentre.co.uk



CONTACT US...

**We welcome your enquiries about the project.
Please contact the MOMI Resettlement
Team at:**

The Whitechapel Centre, Langsdale Street,
Everton, Liverpool, L3 8DU

Tel: **0151 207 7617**
Fax **0151 207 4093**

Or you can:

Download a referral form from our website:
www.whitechapelcentre.co.uk

WHEN IS THE SERVICE AVAILABLE

- The service is available Monday to Friday (9am-5pm)
- We can also provide services out of office hours on Sundays (11am-2.30pm)
- Also in the evening depending on your needs

Move on Move In Resettlement

FLOATING SUPPORT SERVICE



The Whitechapel Centre
offering real solutions to housing & homelessness



The Whitechapel Centre

offering real solutions to housing & homelessness



T: 0151 207 7617 | F: 0151 207 4093

www.whitechapelcentre.co.uk



WHAT IS THE PROJECT ABOUT?

We provide resettlement support for people

- aged 16 years or over
- who are in housing need
- and ready to move on into their own accommodation in Liverpool

What does this mean?

This means that we can help you to find somewhere to live with support

Or

If you have recently moved into your own home but have difficulties managing your accommodation and need support to settle in

You will be given priority if you:

- live in hostel or supported accommodation and are ready to move on
- live in housing association / privately rented or own your own accommodation that you have recently moved in to
- need support to access sheltered accommodation

We can help you with finding accommodation and provide resettlement support to help you to make your move successful.

You will not have to pay for this support



WHAT DOES THE SUPPORT INCLUDE?

Your support will be tailored to meet your needs and may include

Helping you to:

- Identify and apply for accommodation that's right for you
- Prepare for moving home
- Apply for welfare benefits
- Access funds to buy furniture
- Settle into your home and neighbourhood
- Link you in with other services e.g. health services such as a GP or dentist
- Develop independent living skills such as cooking, budgeting, cleaning and much more
- Manage your own home
- Support you to access education, training or employment
- Find services to meet your cultural or religious needs



WHAT HAPPENS NEXT?

- We will deal with your request and assess your support needs
- A support worker will visit you to talk to you about the project and your needs
- We will aim to let you have a decision in writing within 10 working days
- If the project can meet your support needs you will work closely with your support worker who will agree a support plan with you
- The support worker will meet with you weekly to help you to meet your support plan aims
- We will make one weekly contact with you
- Support is provided for up to 6-9 months after you've moved into your new home
- We will talk through and agree the aims of the support plan with you on a monthly basis to make sure that we are meeting your needs and agree changes with you if needed
- We will work with you to develop your skills to help you to live independently and manage your own tenancy

