

OUR IMPACT: 2015/2016



2,814 - the number of people we worked with last year; all of whom were homeless, socially excluded or in housing poverty.

1,321 homeless people were helped to access the right accommodation; ending homelessness.

955 people were prevented from becoming homeless.

Our projects reflect the diverse routes into and through homelessness. We operate a variety of services in different settings to compliment each other and ensure individuals do not slip through the net of provision.



99% of people new to rough sleeping did not spend a second night out on the streets.

Our family centres provided high quality housing with support to over **121** families.

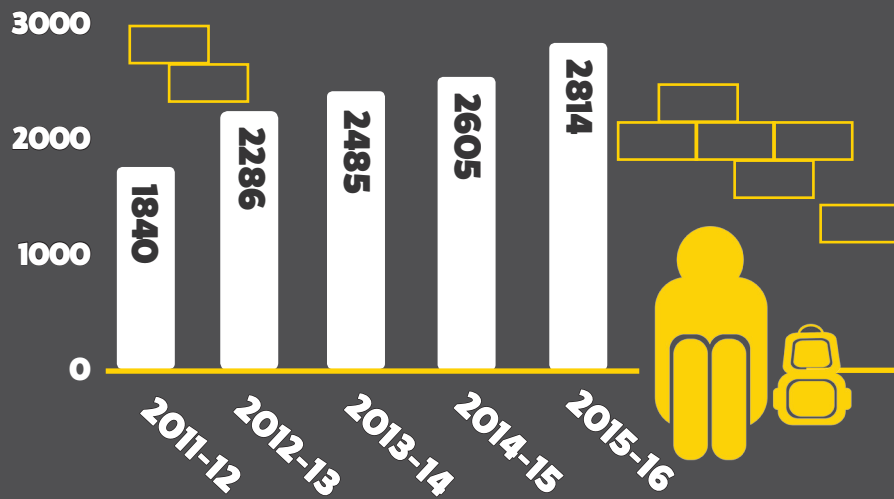
98% of these families were supported to move on into independent accommodation.

635 different people attended one or more activity course.

We supported **85** people into paid employment and **88** people into voluntary employment.

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We work with an increasing number of people each year - a rise of 52% since 2011.



71% of our clients are **men**
63% are aged **20 to 44 yrs**
73% are **White British**

The most common causes of homelessness for our clients were:

- Accommodation breakdown
- Mental Health
- Financial
- Relationship breakdown
- Drugs
- Alcohol
- Physical health
- Offending



An overwhelming majority of people we support have additional support needs:

71% - mental health problems
61% - drug use problems
58% - alcohol use problems

Here's a few more facts we thought you'd like to know...

Last year we served over **8,500** hot breakfasts to rough sleepers.



We have a **100%** success rate at benefit tribunals for our clients.



We employ **83** staff, **98%** of whom are from within the Liverpool City Region.



Last year, **305** volunteer shifts made it possible to run activities in our Enablement Centre

